# CONTACT

QA Engineer

Tavion Whyte

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Winston Salem, NC 

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# EDUCATION

M.S.

Computer Science Info Tech

Winston Salem State University

May 2021

Winston Salem, NC

B.S

Computer Science Info Tech

Winston Salem State University

May 2020

Winston Salem, NC

# SKILLS

Hard Skills:

Programming: Java, Angular, JavaScript/p5.js, HTML

Test Automation: Java Selenium, Rest Assured, Accelq, Katalon

Manual Testing: API Testing using Postman, SoapUI

Databases: MongoDB, MySQL

Soft Skills:

Intercultural competence and cross -cultural communication

Public speaking, leadership and organizational skills

Team building, creative thinking, time and project management

# WORK EXPERIENCE

## Tool Administrator (TCoE)

Tata Consultancy Services: Telecommunications client

October 2022 – September 2023

Defined resolutions to bugs and trouble tickets for automated test tool with 91% conclusion rate

Maintained status and provided updates for active and inactive VM or remote agents

Facilitated user access database for testing tool ensuring uninterrupted service

## QA Analyst (TCoE)

Tata Consultancy Services: Telecommunications client

March 2022 - October 2022

Led a team of two offshore analyst to generate and manage test suites for internal applications

Manual and Automated API testing working with selenium-based code free platform

Implementing Agile methodology, overseeing quality of revisions providing continuous test support to dev team

Developed over 50 resources, wikis, or artifacts to successfully facilitate transition of knowledge to other resources

## ILP Onboarding

Tata Consultancy Services

August 2021 – October 2021

*Phase One*: Core Java Training *Phase Two*: MEAN stack training

## Intern: Mobile Software Development

Innosource: Nationwide 2020 Virtual Summer Internship

June 2020 - July 2020

Associated customers incoming claims numbers with contact info using iPhone caller ID capabilities for about 875 claims adjusters using Cordova plugins in Xcode 11.5 (iOS)

Completed with a team of three other students working under a Nationwide field claims spec.